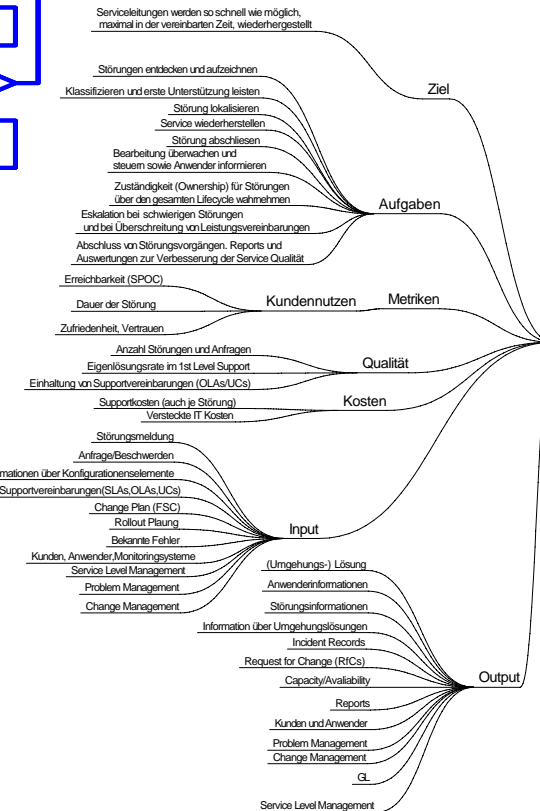


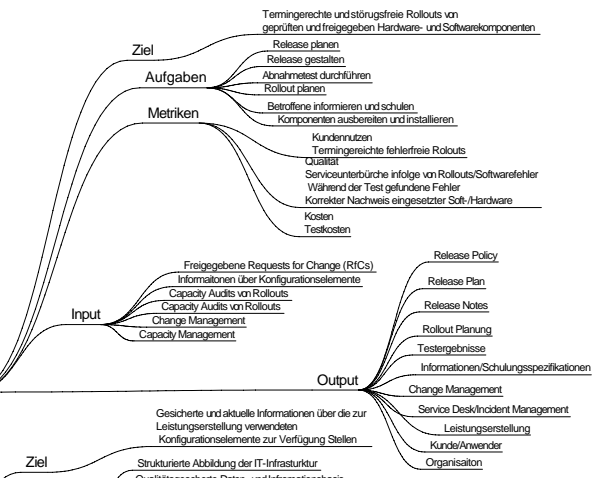
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**ITIL  
Service  
Support**

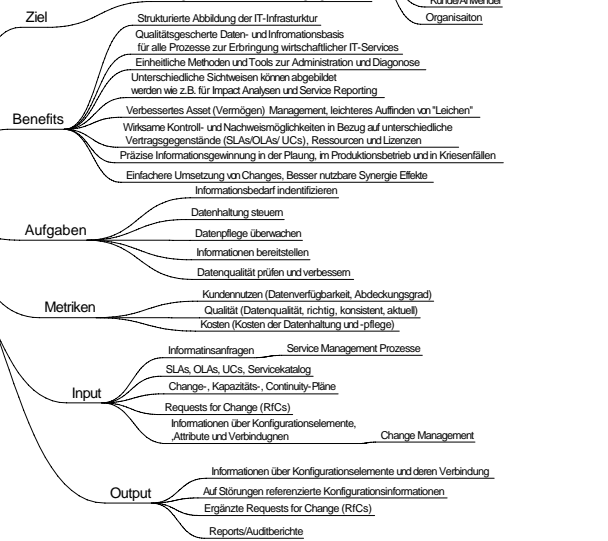
**Incident Management**



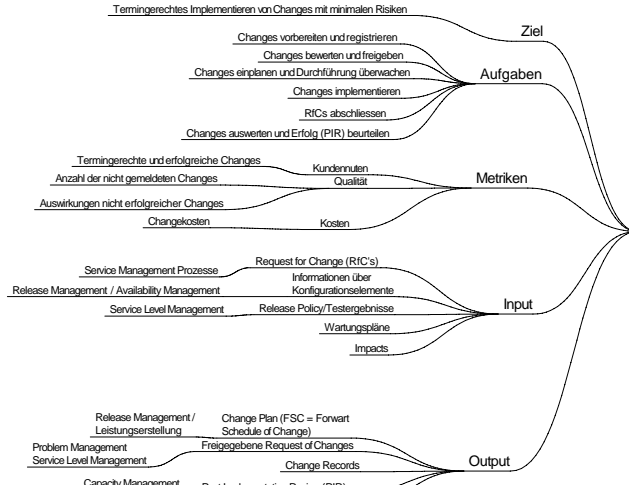
**Release Management**



**Configuration Management**



**Change Management**



**Problem Management**

